Witness Service

Terms and conditions

3 March 2026

Corporate information

The Witness Service is brought to you by Victim Support.

Victim Support is a charity registered in England and Wales and a company limited by guarantee.

Registered charity number: 298028

Company number: 2158780

Registered office

Victim Support
Building 3
Eastern Business Park
Wern Fawr Lane
Old St. Mellons
Cardiff
CF3 5EA

Tel: **020 7268 0200**

President

Her Royal Highness The Princess Royal

Board of Trustees

More information about our Board of Trustees, including details of members.

Chief Executive Officer

Katie Kempen

Senior Leadership Team

More information about our Senior Leadership Team.

Bankers

Lloyds Bank plc, 25 Gresham Street, London EC2V 7HN

Auditors

Mazars LLP, 6 Sutton Plaza, Sutton Court Road, Sutton, Surrey SM1 4FS

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If you visit this website we will collect the individual identification number assigned to your computer when you connect to the internet. This is known as an ‘IP address’ and is automatically logged by our web server and used to facilitate your access to the website. However, we do not use IP addresses to identify visitors to the website. We collect this data simply to monitor overall trends in our site traffic to help us improve the site and deliver a better web experience.

When you send us an inquiry via email, or through filling a form on the website, you may give us personal information about you. This could include: your name, your date of birth, your postal address, your email address, and your telephone number.

What we use this information for

Victim Support will only use your personal information collected through this website to respond to your queries, and, occasionally, for the purposes of measuring trends in the visitors to our site.

Confidentiality and disclosure

Victim Support does not normally disclose your personal information to third parties except to service providers acting on its behalf under the strictest confidentiality conditions and with your consent.

We may however, in exceptional circumstances, give the personal information you supply to us to other agencies without your consent – such as local authorities or the police – to comply with specific legal requirements. This is normally for one of two reasons – either to prevent harm to you or another person – or to comply with child protection requirements. Find out more about confidentiality.

Your rights

You have the right to access the personal information that we hold about you, to ask for that information to be corrected and, in some circumstances, to object to our processing of your personal information. If you wish to exercise any of these rights or have any other questions

about this privacy statement, please email webmaster@victimsupport.org.uk.

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