Witness Service

Accessibility

27 February 2026

The Witness Service provided by Victim Support is committed to ensuring this website is accessible for a diverse range of access needs. We are actively working to increase the usability and accessibility of our website. The site is compliant with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 2.2 Level AA.

If you have any issues using the site or would like to make suggestions on how the site can be more accessible, please email webadmin@victimsupport.org.uk

Customising your experience

There are many tools you can use to help get the best experience when accessing the web on your computer or on your mobile phone. AbilityNet have developed My Computer My Way, a free guide showing you how to do this.

The guide covers many different ways to adapt settings to suit your needs. It covers the following areas:

Customising how you see your screen

- Making the text larger
- Magnifying the screen
- Making your mouse pointer easier to see
- Changing your colours

Making your device, keyboard and mouse easier to use

There are different ways to make your keyboard and mouse easier to use:

- Make your mobile or tablet easier to use
- Make your computer easier to use
- Using your keyboard instead of a mouse
- Changing your fonts
- Making your device talk to you
- Talking to your device

Options if you are D/deaf or hard of hearing

If you are deaf or have hearing loss, there are different ways that your computer, mobile or tablet can be adapted to help you:

- Hearing options for your device
- Avatars – digital signers